

# GPDR Privacy Policy

**Chilla Sailing d.o.o. & Chilla Travel d.o.o.**  
**Petra Hektorovica 2,**  
**10000 Zagreb Croatia.**

***Called here in after CS&CT***

This is how we process your personal data

**- What is a personal data and what does a processing of personal data mean?**

A personal data is information that can directly or indirectly identify a physically living person. Examples of personal information are name, address, telephone number and e-mail address, but information such as IP number or user behavior in combination with other information used to be able to connect to you is also personal information. A processing of personal data includes all handling of personal data, for example; collection, transmission, analysis, registration and storage.

**- Who is responsible for your personal information?**

CS&CT, is responsible for the processing of your personal data, unless otherwise stated, and is responsible for ensuring that this processing takes place in a legal and correct manner.

**- How does CS&CT get hold of your personal information?**

- When you, your company or your workplace hire us for an assignment.
- When you, your company or your workplace receive information from us.
- When submitting an application for vacancies.
- When you become employed with us.
- We can also receive information from sources other than you, for example from social media if your profile is public.

**- What categories of personal data do we process?**

CS&CT processes the information provided to us, such as name, social security number, telephone number, e-mail address, address, registration number, purchase history and payment information and / or other information that you have provided to us or that is necessary for us must be able to fulfill our obligations to you.

**- Why does CS&CT process information about you?**

- To fulfill our obligations to you as a customer
- To provide good service and well-functioning, efficient and simple services
- To conduct customer surveys in order to improve your experience
- To be able to get competent staff to our company
- To be able to market our services.

**- When does CS&CT have the right to process your personal data?**

CS&CT has the right to process the personal data required to fulfill our obligation to you. We may also need to process your personal data due to requirements from other laws and / or regulations. In some cases, we may need your consent to perform the treatment. In cases where it becomes relevant, you will always receive clear and unambiguous information about what you agree to.

**- Who has access to your personal information?**

Your personal information is used by authorized personnel at CS&CT. We do not disclose information if we do not have to due to requirements in other laws and regulations, government decisions or to protect our rights or the rights of third parties.

**-Transfer to third countries**

Transferring personal data to third countries means when personal data processed in an EU / EEA country is disseminated to a country outside the EU / EEA area. CS&CT always strives to only transfer your personal data to countries within the EU / EEA. If, contrary to expectations, we need to transfer your personal data to a country outside the EU / EEA in order to fulfill our obligation to you or if it has been stated specifically in connection with you submitting your personal data to us, we always ensure that that country has such called adequate level of protection according to the EU and the EU Commission.

**- How long do we store your personal information?**

CS&CT never saves your personal data for longer than is necessary to fulfill the purpose for which we had the personal data to begin with. How long CS&CT saves your personal data is controlled in accordance with the thinning decisions that apply to us. The thinning decisions contain information about when we may delete documents that contain your personal data.

**- How do we protect your personal information?**

CS&CT protects your privacy. Therefore, we are constantly working to take all appropriate technical and organizational measures required in each individual case to protect your personal data and otherwise ensure that the processing takes place in accordance with applicable law.

**- What rights do you have as a registered person?**

In short, this means that you as a registered person must receive information about and how your personal data is processed and have control over your own data. Each right is described below:

Right of access: At CS&CT, we are always open and transparent about how we process your personal data. If you want to know which personal data we process about you, you can request an extract from the register. It is important that we can ensure that we disclose the information to the right person, therefore your request must be in writing, signed by hand and contain information about name and personal information.

Right to correction: If your information is incorrect, incomplete or irrelevant, you can contact CS&CT at any time and request that it be corrected.

Right to be forgotten: You can request that CS&CT delete your personal data without undue delay. In some cases, CS&CT will not be able to delete your personal data because we must comply with laws and requirements imposed on our business as a public business. In such cases, we will block the use of your personal data for the purposes you wish to be forgotten as far as possible.

Right to restrict processing: You have the right to request that the processing of your personal data be restricted.

Right to object: You can at any time object to the processing of personal data based on a legitimate interest with CS&CT.

Right to data portability: If the processing of your personal data takes place automatically and either has an agreement or consent as a legal basis, you have the right to receive a copy of the personal data that you have provided to CS&CT.

The personal information must be provided in a format that is structured, widely used and machine-readable.

You have the right to transfer this information to another person responsible for personal data without CS&CT being able to refuse.

**- When will this privacy policy be updated?**

Updates to this privacy policy are made on an ongoing basis at [www.chillasailing.hr](http://www.chillasailing.hr)

**- Who do I contact with questions?**

We have data protection agents. You can always contact us if you have questions about our processing of your personal data.

**Chilla Sailing d.o.o.**

**Chilla Travel d.o.o.**

**[www.chilla\\_sailing.hr](http://www.chilla_sailing.hr)**

This privacy policy applies from 2021-01-01 and replaces all previous versions of the privacy policy.